NOROCKE CONSULTING

ISO 9001:2015 QMS Solutions

NOROCKE CONSULTING • GAUTENG, SOUTH AFRICA

SANAS & Accredited Implementation Services

Drive Operational Excellence with Norocke Consulting: Implementing an ISO 9001 Quality Management System (QMS) enables businesses in Johannesburg, Pretoria, Ekurhuleni, and across Gauteng to optimize processes, meet tender qualifications, improve client satisfaction, and guarantee continuous improvement.

KEY COMPONENTS OF ISO 9001:2015 IMPLEMENTATION

1. Context & Leadership

- **Organizational Context:** Define internal and external factors tailored to South African business landscapes.
- **Leadership Commitment:** Align quality policies directly with strategic corporate objectives.
- **Risk-Based Thinking:** Identify operational risks and capitalize on emerging growth opportunities.

2. Operation & Continuous Improvement

- **Process Control:** Standardize operational procedures across production and service delivery.
- **Performance Evaluation:** Monitor key performance indicators (KPIs) through structured internal audits.
- **Corrective Actions:** Apply root-cause analysis to ensure long-term problem resolution.

QMS IMPLEMENTATION ROADMAP

PHASE	STAGE	KEY DELIVERABLES
Phase 1	Gap Analysis & Planning	Assessment of current processes against ISO standards, project scope, and detailed execution plan.
Phase 2	System Design & Documentation	Custom quality manual, Standard Operating Procedures (SOPs), policy documents, and process workflows.
Phase 3	Staff Training & Rollout	Employee QMS awareness workshops, internal auditor training, and operational rollout.
Phase 4	Internal Audit & Review	Comprehensive internal system audit, remediation of non-conformances, and management review meeting.
Phase 5	Certification Support	Stage 1 & Stage 2 audit facilitation with accredited certification bodies across Gauteng.

STRATEGIC BUSINESS BENEFITS IN SOUTH AFRICA

Tender & Procurement Eligibility: Certification opens doors to major corporate contracts, Supplier Development (ESD) programs, and state tenders.

Operational Efficiency: Eliminates waste, reduces rework costs, and standardizes quality across multi-site operations throughout Johannesburg and Pretoria.

Partner with Norocke Consulting

Contact our quality management consultants in Gauteng today to schedule your initial gap analysis or consultation.